

# OLDER ADULTS'

RESOURCE HANDBOOK 2023

# Chestermere Older Adults' Resource Handbook

# IN CASE OF EMERGENCY, CALL 911 Ambulance • Fire • Police

# EMERGENCY SERVICES

Chestermere Emergency Management Agency 403-207-7050 CHEMA coordinates disaster assistance and relief efforts in the event of a city-wide emergency.

# **Chestermere Utilities Emergency Numbers**

- Gas ATCO 24/7......**1-800-511-3447** If you smell natural gas or have no heat in your home.
- Water/sewer EPCOR Trouble line ...... 1-888-775-6677

Fire Emergencies - Hearing Impaired

403-233-2210

**Poison Centre** (Alberta Health Services)

1-800-332-1414

\* \* \* \* \* \*

Call, text or chat **211** for community, social, health & government services. A 211 Community Resource Specialist who is trained to assess your needs will refer you to the most appropriate service or services. 211 is available across Alberta, in over 170 languages.

<b>Distress Centre</b> (Calgary)
⊠ help@distresscentre.com

phone or text **403-266-4357 24/7 crisis line 211** 

distresscentre.com/need-help/

Mental Health Help Line (AHS)

24/7 **1-877-303-2642** 

Talk Suicide (previously Centre for Suicide Prevention)

(Calgary) 24/7 help line: **1-833-456-4566** 

or text 45645 (2-10 pm)

# Contents

EMERGENCY SERVICES	1
CITY OF CHESTERMERE - HANDY NUMBERS	1
ADVOCACY & SUPPORT GROUPS FOR OLDER ADULTS	3
Advocacy Groups	
ARTS, CULTURE & ENTERTAINMENT	
BARBERS & HAIR SALONS	
CHURCHES & RELIGIOUS ORGANIZATIONS	7
CRISIS RESOURCES	8
Shelters	10
EDUCATION	11
FINANCES	11
Financial Assistance - Chestermere Resources	11
Financial Assistance - Government of Alberta	
Financial Assistance - Government of Canada	
Banks	
Financial Advisors	15
Tax Preparation	15
FOOD	15
Grocery Stores	16
Meal Delivery Services	17
FUNERAL SERVICES	18
GOVERNMENT REPRESENTATIVES	18
Federal	18
Provincial – Province of Alberta	18
Municipal – City of Chestermere	18
HOME SERVICES & BUILDING	19
City of Chestermere Planning & Development	19
Natural Gas	19
Electricity	20
Landscaping & Snow Removal	20
Real Estate Services	20
HOUSING	21
Chestermere & Area Older Adults & Seniors' Housing	21
Government of Alberta Assistance	22
Rent supplement programs	22
Government of Canada Assistance	
Other	23

LEGAL	24
Lawyers	25
Legal Services	
Commissioner for Oaths & Notary Public	25
MEDICAL & WELLNESS	26
Doctor's Clinics	
Chestermere Resources	27
Government Resources	28
Addictions Support Groups	30
Audiology	31
Chiropractic, Massage & Physio	31
Dental Offices	
Optometry Services	32
Pharmacies	33
Wellness	33
MOVERS	35
NEWS & INFORMATION	35
PET SERVICES	35
Boarding Services	35
Bylaws	36
Grooming Services	36
Pet Stores	36
Veterinary Clinics	37
POSTAL SERVICE – DELIVERY & COURIER SERVICES	37
Delivery & Courier Services	37
RECREATION & ACTIVE LIVING	37
Boats, Beaches & Parks	37
Fitness	38
Golf	39
SENIORS' GROUPS	39
TRANSLATION & IMMIGRATION SERVICES	40
TRANSPORTATION	41
VETERANS SERVICES	42
VOLUNTEER & NON-PROFIT ORGANIZATIONS	43
OTHER SOURCES OF INFORMATION/PUBLICATIONS	45

# **CITY OF CHESTERMERE - HANDY NUMBERS**

City Hall 403-207-7050
105 Marina Road <u>chestermere.ca/</u>
For concerns on enforcement, roads or parks, see website,
Resident Services.
For communications or website issues, email
comms@chestermere.ca.
Ambulance & Fire Call 911 in an emergency
• Ambulance
Hearing impaired911
• Fire
Hearing impaired403-233-2210
Chestermere RCMP
• Non emergency
• Complaint line
• Strathmore Regional Victim Services 403-934-6552
Chestermere Bottle Depot 403-248-1117
101, 260 Marina Drive, Chestermere
Chestermere Eco Centre Recycle Depot 403-207-2807
281107 Township Road 243 ⊠ curbside@chestermere.ca
chestermere.ca/982/Eco-Centre
The City offers recycling drop-off at the Eco Centre.
Miscellaneous, electronics, paper, cardboard, glass. This
service is free for residents. Fees apply for non-residents.
<u>Utilities</u> 403-207-7070
□ utilities@chestermere.ca
• Gas - ATCO 24/7 1-800-511-3447
If you smell natural gas or have no heat in your home.

- Water/sewer EPCOR Trouble line ...... 1-888-775-6677

### **Social Services**

Chestermere Addictions & Mental Health 403-365-5400 288 Kinniburgh Blvd (Chestermere Community Health Ctr) Appointments: call Access Mental Health at 403-943-1500

# Chestermere Community Services 403-207-7050

<u>chestermere.ca/265/Community-Support-Services</u>

Provide social support and programs in Chestermere to foster an active, healthy, and connected community.

# Community Social Development (CSD) 403-207-7050

⊠ csinfo@chestermere.ca

The CSD team provides support to community development initiatives that encourage social connections, capacity building, grant information, resident programs like Block Parties and Community Gardens, and mental health counselling or any other identified community issue.

Community Support Services (CSS) 403-207-7079

crcinfo@chestermere.ca text option: 403-826-2611

Free, confidential programs and services related to social support, information, and referrals to resources to enhance the wellbeing of individuals, families, and communities.

# Parent & Caregiver Support (PCSS) 403-207-7050 ext 7130

□ pcssinfo@chestermere.ca

PCSS offers free, universal parenting support and education program for local parents/caregivers with children 0-13.

# ADVOCACY & SUPPORT GROUPS FOR OLDER ADULTS

### **Government of Alberta**

310-0000 / 780-427-2711

alberta.ca

Seniors Programs and Services Information Guide - July 2022 ed.

The Seniors Programs and Services Information Guide helps seniors and their families stay informed about available assistance for our seniors, through programs such as the Alberta Seniors Benefit. This important program provides a monthly cash benefit to eligible, low-income seniors.

Information about other programs is also available, including Dental and Optical Assistance, Alberta Aids to Daily Living, Education Property Tax Assistance, and Special Needs Assistance for Seniors.

In addition to providing information about provincial programs and services, this Guide includes details on federal and community-based programs and services that support seniors. See "Finance (Financial Assistance)", "Wellness" and "Housing" for detailed program information.

Alberta Support Contact Centre

toll-free 1-877-644-9992 TTY 1-800-232-7215

# **Alberta Seniors Financial Assistance Programs**

Safely and easily upload digital files of your applications, supporting documents and claims at <a href="Seniors-housing.alberta.ca/submit-documents">Seniors-housing.alberta.ca/submit-documents</a></a>

# **Advocacy Groups**

Advocacy groups, support groups and government departments communicate with seniors and speak on their behalf to political, economic, and social institutions to influence decisions and recommend programs and actions that support the health and welfare of older persons

# Alberta Association on Gerontology (AAG)

P.O. Box 47022 City Center Post Office, Edmonton AB T5J 4N1

<u>albertaaging.ca/</u> ⊠ info@albertaaging.ca

AAG is a province-wide interdisciplinary organization that seeks to enhance the lives of the aging population through support of persons involved in and concerned with gerontology. AAG provides a vehicle for networking among individuals and organizations in gerontology in Alberta and to stimulate the development of opportunities that enhance the knowledge and practice of people interested in Alberta. (membership required)

Alberta Council on Aging (ACA) toll free 1-888-423-9666
PO Box 62099, Edmonton, AB T5M 4B5 1-780-423-7781
Abuse concerns? Call 310-1818

acaging.ca/

⊠ support@aging.ca

Monday-Thursday from 9 am-5 pm

ACA works to improve the quality of life for older persons through education, advocacy, and inclusion. The ACA promotes the value of older people through dispelling myths, stereotypes, and ageism, and by promoting age-friendly policies, programs and communities.

# Age-Friendly Community Programs

ACA shares presentations and resources at little or no cost, partnering with others to better reach members and older adults across the province. (Information and tool kits available for all.)

- Recognizing Fraud
- Pre and Post Retirement Planning
- Recognizing Abuse
- Living Strong
- Let's Talk Dementia
- Let's Stop Ageism

### **Camp Chestermere Association**

403-272-6030

1041 E Lakeview Road

<u>campchestermere.com</u>

□ campdirector@campchestermere.com
 Camp Director: Shannon Dean, cell 403-483-0603

From September-April, Camp Chestermere hosts rental groups including weddings, birthday parties, family reunions, corporate events, local sports teams, youth groups, men's and women's retreats, conferences, etc. In addition, community events for all ages are run throughout the year! Come join in the fun!

# **Canadian Association for Retired Persons (CARP)**

carp.ca/

1-888-363-2279 Toll Free

□ calgary@carp.ca (Calgary Chapter)

CARP is a non-partisan advocacy association for older Canadians, committed to working with government to advocate for better health care, financial security, and freedom from ageism.

Membership provides discounts from CARP's trusted partners on

Membership provides discounts from CARP's trusted partners on over 100 everyday products and services.

# Older Adults' Coalition of Chestermere (OACC)

⊠ jumpmaster2@shaw.ca

 $\bowtie shannon.fetterly@lakeshoremanor.ca$ 

OACC is a partnership of community members, older adults, organizations and businesses working collaboratively to provide a credible and collective voice for older adults in Chestermere.

OACC identifies older adults' needs and proposes coordinating solutions. Everyone is welcome - seniors, their family, caregivers - anyone interested in shaping the future of our older adults.

Seniors United Now 780-449-1816 / toll free 1-855-786-6889

seniorsunitednow.com/

Non-partisan, non-profit society offering discussion and actions on needs, concerns and challenges affecting Alberta seniors.

# ARTS, CULTURE & ENTERTAINMENT

### **City of Chestermere**

403-207-7050

City Hall - 105 Marina Road

<u>Chestermere.ca</u>

City-sponsored annual festivals and events include:

Easter Egg Hunt Canada Day

Water Festival Remembrance Day
Music Festival Winter Lights Festival

# **Chestermere Fine Art Guild (Call Ellen)**

403-569-0516

<u>Facebook - Chestermere Fine Art Guild</u>

### **Chestermere Historical Foundation**

403-200-8046

105 Marina Road <u>chestermerehistoricalfoundation.org</u>
Contact: Jen Peddlesden ⊠ chestermerehistory@gmail.com
Enrichment and resources on Chestermere-area history. Monthly
educational programs follow regular meetings (usually at the

Other programs are delivered to schools. New members are always welcome to help with projects, mounting displays, or providing their own information about the area, including both lakefront cabins and farming community.

Whitecappers Senior Centre, 201 W Chestermere Drive).

# **Chestermere Public Library**

403-272-9025

105B Marina Road <u>chestermerepubliclibrary.com</u> Partners with: Marigold Library System, TRAC, The Alberta Library (TAL), RISE Network. Borrow books, eBooks, Nordic poles, Wi-Fi Smart Hubs, iPads, an electricity usage monitor, video games, etc.

Photocopy, print, and scan services are available.

Programs and events include Artist of the Month, Novel Book Club, Gentle Yoga, Loop Around the Lake, and more.

# **Lakeside Quilters Guild**

Joyce 403-383-1940

201 West Chestermere Drive (CRCA)

### Queen B Studio 403-815-3732

### facebook.com/queenbencausticstudio

 $\bowtie$  queenbencaustic@gmail.com

Queen B Studio is a local mobile studio teaching art classes to all ages - encaustic, alcohol ink, acrylic, multimedia and more.

### **BARBERS & HAIR SALONS**

As well as the services below, try Google or rely on referrals.

103-387-0747
l

300 Merganser Dr W

Diversion Hair Salon 587-470-5605

205, 100 Rainbow Road diversionsalon.ca

Luna Hair Salon 403-387-0116

214, 175 Chestermere Station Way lunahair.ca

Malek's Men's Hair Styling & Barber 403-569-0059

175 Chestermere Station Way

Sharp Edge Barbershop 403-569-8183

101, 320 West Creek Drive <u>vagaro.com/sharpedgebarbershop</u>

# **CHURCHES & RELIGIOUS ORGANIZATIONS**

These places of worship are in close proximity to Chestermere residents. A Calgary directory will have a more complete listing.

### Chestermere Christian Fellowship 403-204-2079

Rocky View County 

245014 Conrich Road 

Affiliated with Evangelical Missionary Churches of Canada (EMCC)

# Garden Road Seventh-Day Adventist Church 403-280-3500

calgarygardenroadab.adventistchurch.org facebook.com/GardenRoadSdaChurch

155 - 100 Street NE, Calgary AB

# **Hope Lutheran Ministries**

403-235-4055

134 Rainbow Falls Drive (Our Lady of Wisdom School)

# **House on the Rock Chapel**

403-383-6949

201 West Chestermere Drive rccgchestermere@gmail.com

### **Lake Ridge Community Church**

403-901-9200

Church Office: 101-340 Merganser Dr.

# **New Apostolic Church**

1-866-622-7828

133 Rainbow Falls Drive <u>naccanada.org/imis\_prod/CLE</u>

 $\bowtie$  info@naccanada.org

### Prince of Peace Lutheran Church

403-285-2288

400 Prince of Peace Way, Rocky View County

# Saint Gabriel the Archangel Catholic Parish

403-455-0196

197 Windermere Dr. (St. Gabriel School) <u>saintgabrielparish.ca</u>

Parish Office: 316 Windermere Drive

# **CRISIS RESOURCES**

**Addictions Helpline** 

1-866-332-2322

**Adult Bullying Help Line** 

1-888-456-2323

# **Chestermere Women's Crisis Society (CWCS)**

403-775-2927

⊠ info@cwcshelps.com

cwcshelps.com/

CWCS is a community-based non-profit society, organized to collaborate and liaise with existing resources that provide emergency shelter, counselling services, legal resources, clothing, and food security to vulnerable women in the community who may be experiencing domestic abuse or who require assistance with providing basic needs for themselves and their children.

Distress Line (Calgary & area)

403-266-4357

**Elder Abuse Resource Line (Kerby Centre)** 

403-705-3250

alberta.ca/get-help-elder-abuse.aspx

Information or resources pertaining to elder abuse. A team coordinates with police & social workers on allegations of abuse.

**Family Violence Info Line** 

(no area code) 310-1818

**Health Link (Alberta Health Services)** 

(24/7) Call 811

Health professionals assess symptoms to determine next steps.

# Help in Tough Times (Alberta Health Services)

Mental Health Helpline (toll free) **1-877-303-2642** <u>albertahealthservices.ca/amh/page16759.aspx</u> ahs.ca/virtualmentalhealth

Resources and services, such as <u>Text4Hope</u> or AHS' free virtual stress management workshops or online <u>Wellness Exchange</u> can help you or someone you know.

# **Indigenous Hope Line**

1-855-242-3310

Offers immediate mental health counselling & crisis intervention to all Indigenous peoples. Access by phone or online.

Mental Health Help Line

1-877-303-2642 or 211

**Poison & Drug Information Service** 

1-800-332-1414

or padis.ca

**Protection for Persons in Care Reporting** 

1-888-357-9339

⊠ health.ppc@gov.ab.ca

alberta.ca/protection-for-persons-in-care.aspx

Report the abuse of someone receiving care from publicly funded providers (hospitals, lodges, etc.) The PPC Act requires service providers to take steps to protect clients from abuse.

**Talk Suicide Canada** 

1-833-456-4566

or text 45645 (4 pm-12 am)

# **Shelters**

<u>Calgary Drop-In Centre</u> 403-266-3600

<u>Calgary Women's Emergency Shelter</u> 403-234-SAFE (7233)

<u>Discovery House</u> 403-670-0467

<u>Kerby Shelter</u> 403-265-0661

Wheatland Crisis Society 403-934-6634

Strathmore Regional Victim Services Society 403-934-6552

info@strathmorereginalvictimservices.com 500 Westlake Road, Strathmore Monday−Friday, 8am−5pm SRVSS works in conjunction with RCMP detachments, supporting Strathmore, Chestermere & Gleichen with the following services:

- Crisis Response Volunteer advocates provide immediate, onscene, crisis support to victims of crime and tragedy.
- Court Preparation & Accompaniment Provides information on the criminal justice system through court updates, court orientation for victims and witnesses subpoenaed to testify and court accompaniment during preliminary hearings and trial.
- Referrals Provides information & referrals to community resources when dealing with certain safety, trauma or crisis.
- Financial Benefits Violent crime victims may apply for financial benefits, as an acknowledgement of their suffering.
- Restitution Once charges are laid, victims have a right to apply for restitution from the offender if they have suffered a financial loss as a result of a crime.
- Victim Impact Statement Once charges are laid, victims may complete a Victim Impact Statement. It is intended to give crime victims a voice in the criminal justice process.
- Information & Support Follow-up support via phone, providing case updates, emotional support, and referrals to agencies for counseling, bereavement, and other supports.

### **EDUCATION**

# Calgary Association of Lifelong Learners (CALL)

info@calgarylifelonglearners.ca calgarylifelonglearners.ca CALL is a member-led, not-for-profit organization, whose vision is to offer innovative and affordable learning opportunities. Engage in learning for the joy of it, and share knowledge, ideas, experience, and interests. Topics in art, culture, health, politics, science and more.

**Chestermere Learning Centre** 

403-235-0294

133 Main Street, Chestermere

⊠ RVSCLC@rockyview.ab.ca

**Kerby Centre Education, Calgary** 

403-705-3233

kerbycentre23.wildapricot.org/events-education

□ program@kerbycentre.com

Education and recreation programs in art, fitness, languages, travel, and more! Check the website for a full, current listing.

**Rocky View Schools Adult Learning** 

403-463-7669

adultlearning.rockyview.ab.ca

⊠ adultlearning@rockyview.ab.ca

104 1 Avenue NW, Airdrie, AB (Inside Bow Valley College)

Adult and family literacy Basic digital skills English language learning Other languages

General interest Community capacity building

**University of Calgary** 

ucalgary.ca/pubs/calendar/current/p-2-12.html

The University of Calgary offers many free courses to adults 65+.

**FINANCES** 

# Financial Assistance - Chestermere Resources

**Family & Community Resource Centre** 

403-207-7079

chestermere.ca/265/Family-Community-Resource-Centre

Assistance with accessing government support programs (income support, childcare subsidy, special needs, etc.) Will assist with the completion of forms and applications.

The <u>Community Access Program (CAP)</u> provides low-income residents with access to resources in and around the community (including Chestermere, Langdon, and SE Rocky View), ensuring the opportunity to participate in activities, programs & services.

# Financial Assistance - Government of Alberta

# **Alberta Supports**

1-877-644-9992

alberta.ca/seniors-financial-assistance.aspx

Alberta Seniors & Housing, Seniors Financial Assistance P.O. Box 3100, Edmonton, AB T5J 4W3

Alberta Supports and the Government of Alberta provide financial assistance programs for Alberta seniors, such as:

Alberta Seniors Benefit: Additional support to federal benefits received under Old Age Security, Guaranteed Income Supplement, Federal Allowance, and the GST Credit. Monthly benefits are based on income. Alberta Seniors Benefit provides a monthly benefit to eligible seniors with low-income.

# Assured Income for the Severely Handicapped (AISH)

alberta.ca/aish.aspx

310-0000

Financial and health benefits for those with a permanent medical condition that prevents them from earning a living.

# **Coverage for Seniors**

Provides coverage for medical needs, such as prescriptions drugs, diabetes supplies, ambulance services, home nursing care, chiropractic services and clinical psychological services.

Dental and Optical Assistance for Seniors 1-800-642-3853

Provides financial assistance to eligible seniors with low to moderate income for basic dental and optical services.

### Seniors' Health Benefits

# alberta.ca/seniors-health-benefits.aspx

The Government of Alberta provides eligible seniors with premium-free coverage for prescriptions drugs and other health-related services not covered under the AHCIP.

# Seniors Home Adaptation and Repair Program (SHARP)

alberta.ca/seniors-home-adaptation-repair-program.aspx SHARP lets seniors use their home equity to apply for a low-interest home equity loan to to cover repairs, adaptations, and renovations to their primary residence, allowing them to remain in their homes and maintain their independence.

# **Seniors Property Tax Deferral Program**

1-877-644-9992

Eligible senior homeowners may defer all or part of their annual residential property tax through a low-interest home equity loan.

# **Special Needs Assistance for Seniors**

Financial assistance to low-income eligible seniors toward the cost of some appliances and health and personal supports.

# **Supplementary Accommodation Benefit**

Financial assistance to eligible low-income seniors who reside in a designated supportive living or long-term care facility.

# **Financial Assistance - Government of Canada**

# Federal Benefits (Canada & the U.S.)

1-800-277-9914

TTY: 1-800-255-4786

canada.ca/en/services/benefits/publicpensions.html

**Allowance**: A benefit available to low-income spouse or commonlaw partner (aged 60 to 64) of a GIS recipient.

**Canada Pension Plan (CPP)**: Provides retirement benefits based on contributions as early as age 60.

**Disability Benefit**: A monthly benefit available to qualified CPP contributors and their dependent children.

**Guaranteed Income Supplement (GIS)**: For low-income OAS pensioners.

**Old Age Security (OAS)**: Provides benefits to 65+. Eligibility based on residency in Canada.

**Retirement Planning**: Help you plan, including where income may come from, and benefits you may be eligible for.

**Survivor Benefits**: Paid to a deceased contributor's estate, surviving spouse or common-law partner and dependent children. Benefits may include:

- The Children's Benefit: A monthly benefit for dependent children of a deceased contributor.
- The Death Benefit: A one-time payment to the estate of a deceased CPP contributor
- The Survivor's Pension: Paid to the surviving spouse or common-law partner of a deceased contributor

### **Banks**

# **Royal Bank of Canada**

403-204-5177

196 Chestermere Station Way

CIBC

403-387-0890 or 1-800-465-2422

200, 100 Marina Drive

**TD Canada Trust** 

403-204-7940

200, 156 Chestermere Station Way

Scotiabank

403-204-3600

175 Chestermere Station Way

**ATB Financial** 

403-731-3838

600, 100 Marina Drive

Finan	cial	Advisors
гшап	uai	HUVISUIS

Count On It Consulting Inc. 403-804-0717

177 Springmere Road

Edward Jones - Melodie L Kindret, CFP® 403-235-4006

203, 100 Rainbow Road

Parmar Financial Inc. 403-993-9896

159 Kinniburgh Lane

**Tax Preparation** 

Isaac Achal Professional Corporation 403-605-6887

Unit 212, 175 Chestermere Station Way

Liberty Tax Service 587- 317-3284

32, 140 E Chestermere Drive

Synscape Solutions 403-399-9588

Accountant services include tax preparation for seniors.

Tartan Business Services Ltd. 403-239-6627

312 Crimson Close

Wise & Company Prof. Accountants 403-930-3330

102, 120 John Morris Way

FOOD

**Chestermere Food Bank** 

403-273-0777

105, 100 Rainbow Road <u>chestermerefoodbank.ca</u>

□ chestermereregionalfoodbank@gmail.com

Hampers: Monday—Thursday 10am – noon. By appointment Bread & Extras: Wednesdays & Saturdays 10am – noon. Drop in for bread and other items past their 'best before' date and other foods currently in abundance.

Arrangements can be made to meet after regular hours.

The Chestermere Food Bank supports the following programs: Schools

- Snack Attack Child-friendly healthy snacks
- Food for Thought Breakfast items for vulnerable children.
- After the Bell Healthy snack items when school support is not available during the summer months.
- **Backpack Program** Backpacks and school supplies from June through August to families needing support.

## Community

- Community Garden: Volunteers prepare, plant, maintain and harvest gardens throughout the growing season. Once harvested, fresh vegetables are provided to clients.
- Good Food Box: Open to EVERYONE in Chestermere and SE Rocky View. Buy fresh fruits and vegetables, at various price levels. Pre-order instructions, and details about payment and pick-up are on the Chestermere Food Bank website.
- Hampers: Perishable and non-perishable foods to an average of eight families per week. By appointment only. Hampers are designed to see a family through 2-3 weeks. Clients can access this program six times per year.
- Jacket Racket: Chestermere Food Bank arranges donations and distribution of new & gently used winter clothing in October.
- Meals on Wheels: No qualification or referral is needed.
   Chestermere Food Bank volunteers deliver heart-healthy, diabetic-friendly meals prepared by Meals on Wheels Calgary.
   Order on Monday for delivery on Thursday. Meals cost \$6.25 and must be paid by cash or cheque on delivery.
   Schestermerereginalfoodbank@gmail.com or 403-273-0777

# **Grocery Stores**

# Bulk Barn 409 East Hills Blvd SE, Calgary

587-470-7076

Monday-Saturday 9am-9pm, Sunday 10am-6pm

Discount: 15% off on first Tuesday of the month

Costco (East Hills) 75 East Hills Blvd SE, Calgary 587-470-4490

Monday–Friday 9am–8:30pm, Saturday & Sunday 9am–6pm

Fruiticana 26, 140 E Chestermere Drive 403-776-2576

Monday-Sunday 9am-9pm

Masala Meats 104, 272 Kinniburgh Blvd 587-470-4000

Tuesday—Thursday 11am—7pm • Friday & Saturday 11am-9 pm • Sunday 11am-6 pm • Closed Monday

No Frills, 100 Rainbow Road 403-273-0111

Monday–Sunday 8am–9pm

Safeway 100, 135 Chestermere Station Way 403-410-9700

Monday-Sunday 7am-10pm

Discount: 15% off on first Tuesday of the month

Shoppers Drug Mart, 196 Chestermere Stn Way 403-207-1875

⊠ asdm2308@shoppersdrugmart.ca

Monday-Sunday 6am-midnight

Seniors' Discount: 20% off for seniors every Thursday

Walmart, 225 East Hills Blvd SE, Calgary 403-387-0850

Monday-Sunday 7am-11pm

**Meal Delivery Services** 

Order meals online and a box with the recipes and ingredients is delivered to your door. They usually require a subscription.

Chef's Plate <u>chefsplate.com/</u>

Fresh Prep <u>freshprep.ca/</u>

Heart to Homes hearttohomemeals.ca/

Hello Fresh <u>hellofresh.ca/</u>

### FUNERAL SERVICES

Mountain View Funeral Home & Cemetery (by Arbor Memorial)

To book an appointment: 587-315-8278

1605 100 Street SE, Calgary 24-hour service: 403-879-4147

arbormemorial.ca/en/mountainview

### **GOVERNMENT REPRESENTATIVES**

# **Federal**

Martin Shields MP – Bow River Constituency 1-844-241-0020 or 403-793-6775

martinshieldsbowriver.ca/

Hill Office: House of Commons, Ottawa, Ontario K1A 0A6

Phone: 613-992-0761

Main Constituency Office: 205A, 213-3 Ave, Strathmore T1P 1B9

Phone: 403-361-2980 or Toll Free 1-844-241-0020

Brooks Constituency Office: 2, 403-2 Ave W, Brooks AB T1R 0S2

Phone 403-793-6775

# **Provincial – Province of Alberta**

# Leela Aheer MLA - Chestermere-Strathmore Constituency

□ chestermere.strathmore@assembly.ab.ca 403-962-0126

Office: 129 – 2 Avenue, Strathmore, AB T1P 1K1 Mailing: Box 2527, Strathmore, AB T1P 0H3

# Municipal – City of Chestermere

Jeff Colvin, Mayor 403-207-7073

⊠ jcolvin@chestermere.ca

**COUNCILLORS** 

Shannon Dean sdean@chestermere.ca Mel Foat mfoat@chestermere.ca Blaine Funk bfunk@chestermere.ca
Stephen Hanley shanley@chestermere.ca
Sandy Johal-Watt sjohal-watt@chestermere.ca
Ritesh Narayan rnarayan@chestermere.ca

### HOME SERVICES & BUILDING

Home and building services licensed to operate in Chestermere.

# City of Chestermere Planning & Development 403-207-7075

chestermere.ca/175/Planning-Development

□ planning@chestermere.ca

Info on development process, building permits, safety codes inspections, stamp of compliance, encroachment policy and procedure, and planning and engineering regulations.

# **Chestermere Business & Community Directory**

chestermerebusinessdirectory.ca/

# **City of Chestermere Resource Directory**

chestermere.ca/BusinessDirectoryii.aspx

# Gas & Electricity Providers Listing (City of Chestermere website)

chestermere.ca/983/Gas-Electricity-Providers

# **Natural Gas**

ATCO 403-310-5678

atco.com/en-ca/for-home/natural-gas.html

Direct Energy Regulated Services

1-866-420-3174

<u>directenergyregulatedservices.com/</u>

ENMAX Energy 403-310-2010

enmax.com/home

Just Energy 1-855-387-6071

justenergy.com/locations/canada/alberta

# **Electricity**

ATCO Energy 1-844-687-2826

atco.com/en-ca/energy.html

ENMAX Energy 403-310-2010

enmax.com/home

EPCOR 403-310-4300

epcor.com/Pages/Home.aspx

Fortis Alberta 403-310-WIRE (9473)

fortisalberta.com/

# **Landscaping & Snow Removal**

# **Scapeforce Corporation**

403-389-3000

□ help@scapeforce.ca

Providing snow removal, landscaping & property maintenance services for residents of Chestermere.

### **Real Estate Services**

# **EXP Realty**

Don Montpetit 403-473-1564

⊠ drmontpetit@shaw.ca

greateryycgroup.com/

301 East Chestermere Drive, Chestermere, AB

Don joined the Greater YYC Group as a certified SRES Realtor and assembled a team of associates to assist older adults as they transition from their homes to the next step in their journey.

# Stonemere Real Estate Solutions Karen Gonzales 403-803-7234

□ Karen2yyc@gmail.com
 □ A014 Mast and Trail SE Calgary

chestermerehomes.ca/

302, 4014 MacLeod Trail SE, Calgary, AB

Specializing in the sale of pre-owned homes.

### HOUSING

# Chestermere & Area Older Adults & Seniors' Housing

### **Lakeshore Manor**

587-349-7444

200 Marina Drive

lakeshoremanor.ca/

oxtimes shannon.fetterly@lakeshoremanor.ca

The first and only independent retirement living community in Chestermere — a resource and asset to retirees who want to stay or relocate close to families moving to our growing city.

Situated in a lovely community, Lakeshore Manor is the central hub of senior living, only a short stroll to John Peake Park, restaurants, entertainment, grocery stores, and much more.

Residents stay active and social with fun group activities, and utilizing amenities that include a library, garden boxes, fitness room, mail service, private gathering family rooms, custom dining service, health care aides, housekeeping and so much more.

Lakeshore Manor lets seniors feel included, safe & independent.

### **Prince of Peace Manor and Harbour**

403-285-5080

verveseniorliving.com/prince-of-peace/

285030 Luther Rose Blvd. NE, Calgary (12km w of Chestermere) Different levels of care are available: personalized, assisted living, memory care within the Harbour, and short-term stays.

24-hour security system, barrier-free showers, pharmacy services, AHS partnership health services programs, physician access on site, assisted living services.

# **Calgary Prince of Peace Village**

403-285-5080

popvillage.ca

285030 Luther Rose Blvd. NE, Calgary (12km w of Chestermere) Prince of Peace Village is a 55+ community on the eastern outskirts of Calgary. It operates autonomously as a condominium corporation without any connection to EnCharis, Sage Properties, the Lutheran Church, or the Prince of Peace Campus project.

Residents enjoy the open spaces of country living with city life and amenities right next door. Within the Village, there are 175 two-bedroom semi-detached villas that range in size from 1003-1550 square feet.

### **Government of Alberta Assistance**

# **Affordable Housing Programs**

alberta.ca/affordable-housing-programs.aspx

**Community Housing**: Subsidized rentals for low-income families, seniors and individuals who can't afford other housing options.

**Seniors Apartment**: Apartment-style housing for seniors who can live independently with or without assistance of community-based services (AKA the Seniors Self-contained Housing Program)

**Seniors Lodge**: This program offers rooms, meals, services, and recreational opportunities for independent seniors. Community-based services may help offer these amenities and opportunities.

**Special Needs Housing**: Available for individuals who have special housing needs, including:

- people with developmental disabilities
- people with physical challenges
- victims of family violence
- wards of the provincial government
- the hard-to-house
- any other group with special housing needs

# Rent supplement programs

# **Direct to Tenant Rent Supplement**

Subsidies are paid to eligible tenants to help with rental costs.

# **Private Landlord Rent Supplement**

Local housing providers pay landlords a supplement to subsidize the difference between market rent and 30% of income.

# **Residential Access Modification Program**

1-877-427-5760

alberta.ca/residential-access-modification-program.aspx RAMP provides grants to assist in modifications to improve wheelchair access into and within residences.

### Standards of Accommodation

1-888-357-9339

alberta.ca/protection-for-persons-in-care.aspx

Monitors compliance of accommodations and accommodation services in long-term care facilities.

# **Government of Canada Assistance**

# **Canada Mortgage and Housing**

cmhc-schl.gc.ca

Various programs including Emergency Repair Program (ERP), Home Adaptations for Seniors' Independence Program (HASI), and Rental Residential Rehabilitation Assistance Program (RRAP).

# **Emergency Repair Program (ERP)**

1-800-668-2642

Minor home adaptations to help homeowners on reserves with emergency repairs required for safe living.

Home Adaptations for Seniors Independence 1-800-668-2642 HASI provides financial assistance for minor home adaptations that will help low-income seniors perform daily activities in their home independently and safely.

# Homeowners Residential Rehabilitation Assistance Program (RRAP) 1-800-668-2642

For people with disabilities, this is an income-based forgivable loan for modifications (wheelchair, sight, hearing disabilities, etc.). Home must be at least five years old and need at least one major repair for health and safety of homeowner.

## Other

**Alberta Seniors & Community Housing Assoc.** 

780-433-3717

ascha.com

Self-contained accommodation for low- and moderate-income seniors who are functionally independent.

Landlord and tenant information landlordandtenant.org

**Residential Tenancies Act** 

1-877-427-4088

Unison at Kerby Centre Housing Directory kerbycentre.com
Calgary 403-265-0661 ext. 230 or 231
Housing Directory for Seniors: On website and newsstands.

LEGAL

Office of the Public Guardian and Trustee (OPGT) 310-0000 or 780-427-2711

alberta.ca/office-public-guardian-trustee.aspx

The OPGT provides services, tools and support for personal and financial matters to vulnerable Albertans and their families.

Personal Directives <u>alberta.ca/personal-directive.aspx</u>
Adults may name one or more people to make decisions for them if they are unable due to injury or illness. Deals with matters of medical treatment, accommodation, and personal care.

Power of Attorney <u>alberta.ca/enduring-power-of-attorney.aspx</u> This document allows seniors to give power to someone who will act on their behalf (usually related to financial matters). A lawyer's assistance is recommended to complete these.

<u>Ordinary Power of Attorney</u>: valid if the donor is capable of acting for him or herself. If the donor becomes mentally incompetent (loses capacity), an Ordinary Power of Attorney ends.

<u>Enduring Power of Attorney</u>: remains valid even if the donor later becomes mentally incompetent. The donor must be competent at the time an Enduring Power of Attorney is signed.

A Power of Attorney becomes invalid when the donor dies. It cannot be used to bequeath property upon donor's death.

## Lawyers

# **BEAB Personal Injury Law**

heahiniurylaw ca/chestermer

100 Rainbow Road

beabinjurylaw.ca/chestermere

Chestermere Law LLP 401, 320 W Creek Drive

chestermerelawyer.com

# **Legal Services**

### Calgary Legal Guidance (CLG)

403-234-9266

587-600-2521

587-470-7373

⊠ clg@clg.ab.ca

Free advice for vulnerable populations. The Elder Law Program (clg.ab.ca/index.php/programs/elder-law/) helps seniors understand their legal rights and empowers their independence. Power of attorney, personal directive, wills, elder abuse, etc.

# **Legal Aid Alberta**

1-866-845-3425

<u>legalaid.ab.ca</u>

Often the first contact point for people requiring assistance in resolving legal issues. If eligible, legal representation is available.

# **Legalshield Independent Associate**

587-435-6425

Serena Pawluk

teampawluk.wearelegalshield.com

□ teampawluk@legalshieldassociate.com

Will preparation, power of attorney and personal directives. Commissioner of Oaths. For a low monthly rate, LegalShield lets you talk to a lawyer without worrying about high hourly costs.

# Save My License

Cathy - 403-963-7843

174 W. Lakeview Passage, Chestermere

Paralegal services provider, traffic ticket defense, driver's license suspension appeals, Albert TRS suspension appeals

# Commissioner for Oaths & Notary Public

<u>Commissioner for Oaths</u>: ensures that evidence is in the form of a draft affidavit and establishes that the person before them has

read the draft affidavit and understands its contents.

<u>Notary Public</u>: can administer oaths or take affidavits, affirmations, or declarations; attest the oaths, affidavits, affirmations, or declarations; certify and attest a true copy of a document.

A commissioner for oaths cannot act as a notary public; however, a notary public can act as a commissioner for oaths.

These services are provided (for a fee) by the following firms:

### **Chestermere Lake Registry**

403-207-5510

402, 100 Marina Drive <u>chestermerelakeregistry.ca/</u> Vehicle registration/transfers, driver's license, road tests, personal property, corporate registry, land titles, alberta health registration and changes, vital statistics, etc.

### **Chestermere Law LLP**

587-470-7373

401, 320 W Creek Drive

Edward Jones - Melodie Lalonde, CFP® 203, 100 Rainbow Road

403-235-4006

edwardjones.ca

# MEDICAL & WELLNESS

# **Calgary Rural Primary Care Network (CRPCN)**

587-333-3751

102-320 West Creek Drive

crpcn.ca/

The CRPCN's team - with your family doctor - works to improve primary health care through:

- disease and injury prevention
- care of patients with chronic disease and medically complex health concerns
- overall promotion of good health habits

A team of health care professionals offers chronic disease management, nutritional counselling, medication reviews, blood pressure monitoring, tobacco cessation, weight and lifestyle management, health screening, and hospital discharge planning. Your local team consists of nurses, a dietitian, a diabetic educator, mental health support, and community development.

# **Doctor's Clinics**

East Hills Clinic 403-273-4401

255 East Hills Blvd SE, in Walmart

LakeMed Clinic 403-235-3343

300 Merganser Drive West

My Health Center 403-984-0355

U111, 272 Kininburgh Blvd my@myhealthcenters.ca Prescribing pharamacists and pharmacy, medical clinic with primary care doctor, and physiotherapy services.

Oasis Medical Centre 587-774-3132

201, 175 Chestermere Station Way

Rainbow Falls Clinic 403-248-4488

104, 100 Rainbow Road

# **Chestermere Resources**

Chestermere Community Health Centre 403-365-5400 104, 288 Kinniburgh Blvd.

Chestermere Community Health Centre is the collective hub for Alberta Health Services offerings.

The centre houses:

- Community Addiction and Mental Health Services Rural (Note: this is a non-urgent service)
- Community Health Centres
- Laboratory Services (see below)
- Nutrition Counselling Pediatric
- Preschool Speech and Language Services
- Well Child Services

Information, consultation, referral, and appointments to those experiencing moderate to severe mental illness or addiction. Clinicians work via phone to help people navigate the Addiction and Mental Health system. Being familiar with both AHS and community-based programs, they will explore options, direct, or refer people to the best resource, and possibly book them into Addiction and Mental Health services.

### **Laboratory Services**

403-770-5136

288 Kinniburgh Blvd. (In Chestermere Community Health Centre) Book appt. online <u>albertaprecisionlabs.ca/Page13728.aspx</u>
Provides collection of blood and body fluids for tests ordered by your health care provider. Sample drop-off is also available.

# **Government Resources**

### **ACCESS Mental Health**

toll free 1-844-943-1500

Calgary Zone & Area 1-403-943-1500

albertahealthservices.ca/services/Page11443.aspx

Monday to Friday 8 am-5 pm

Access Mental Health, a non-urgent service, provides information, consultation, and referrals for individuals with addiction and/or mental health concerns. Mental health clinicians (psychologists, registered nurses, social workers, etc.) complete a clinical interview over the telephone to assess the individual's needs. These clinicians are familiar with both Alberta Health Services and community-based programs, and will explore all options to refer individuals to the most appropriate resources.

# Alberta Aids to Daily Living 310-0000 th

310-0000 then 780-427-0731

alberta.ca/alberta-aids-to-daily-living.aspx

Cost subsidy assistance for individuals with a chronic disability or illness, or who are terminally ill. Basic medical equipment and supplies, including hearing aids, medical and surgical supplies, rehab, and respiratory equipment.

# **Alberta Blue Cross Coverage**

403-234-9666

bluecross.ca

Programs offer health-related benefits not covered by Alberta Health Care Insurance, including:

- Ambulance
- Prescription medications discounts
- Diabetic supplies
- Chiropractic services
- Clinical psychological services
- Home care nursing

Note that this program has a cost vs the Alberta Blue Cross Plan for Alberta Seniors. The only program that is a government resource is the ABC plan for seniors.

# Alberta Health Care Insurance 310-0000 then 780-427-1432 albertahealthservices.ca/about/Page5767.aspx

Albertans are required to have an AHCIP card and present it at all medical appointments. There is no cost.

# In-Home Care <u>albertahealthservices.ca/cc/Page15488.aspx</u> AHS provides health care services or providers to support clients to continue living in the community. Care teams may include a nurse, social worker, occupational therapist, physiotherapist, etc. The client and family are active partners of the care team.

# **Green Sleeve (AHS)**

A Green Sleeve is a plastic pocket that holds your most up-todate advance care planning forms, and legal documents.

In an emergency, first responders will look for your Green Sleeve on or near your fridge.

Your agent, family, and health care provider should get a copy. Get a Green Sleeve from any AHS provider, your family doctor, or primary care network. Or google Alberta Health Green Sleeve.

## **HealthLink 24/7 (Alberta Health Services)**

**Dial 811** 

ahs.ca/healthlink

Phone advice & health information, 24 hours/day, 7 days/week

## MyHealth.alberta.ca

myhealth.alberta.ca/

Created by the Alberta Government and Alberta Health Services to give Albertans one place to go for health information they can trust. Health care experts across the province ensure the information is correct, up-to-date, and written for Albertans.

# Addictions Support Groups

Addiction Help Line 1-800-665-9676 or 1-866-332-2322 (Drugs/Alcohol/Gambling /Smoking)

## **Alcoholics Anonymous**

calgaryaa.org/

Closest to Chestermere is Clayburn Centre, 1830 52 St SE, Calgary Tuesdays at 7:30 pm

Please see website for online meetings, or additional locations.

Calgary Al-Anon Information Service (24 hrs.) 403-266-5850 For people who are, or have been, affected by another's drinking. For more information or to subscribe to the newsletter, email calgarychairperson@al-anon.ab.ca

**Chestermere Addiction & Mental Health** 

403-365-5401

**SMART Recovery Alberta** 

403-880-5305

smartrecoveryalberta.org

SMART is a free self-help program for recovery from addictive behavior, whose purpose is to support individuals who have chosen to abstain or are considering abstinence from any type of addictive behavior. It is not a 12-step program. It teaches how to change self-defeating thinking emotions, and actions, and to work towards long-term satisfaction and quality of life.

# Audiology

Alberta Hearing Centre (in Oasis Medical Clinic) 403-668-7776 201, 175 Chestermere Station Way <u>albertahearingcenter.ca/</u>

**Amplifon Clinic** (formerly Chestermere Hearing) **587-975-6291** 106A - 300 Merganser Drive West <a href="mailto:amplifon.com/ca/">amplifon.com/ca/</a>

HearingLife 1-833-827-5958

hearinglife.ca/centers/alberta/chestermere

211, 175 Chestermere Station Way

# Chiropractic, Massage & Physio

Chestermere Family Chiropractic and Massage 403-235-3717 124 East Chestermere Drive chestermerefamilychiro.com

**Chestermere Medical Clinic Physiotherapy** 587-355-7427 Kinniburgh

Chestermere Mobile Massage 403-813-8294

<u>Chestermeremassage.com</u>

Lake Physio⊠ lakephysio@shaw.ca / 403-235-3343203, 300 Merganser Dr Wlakephysio.janeapp.com

LifeMark Physio (physio, massage, chiropractic) 403-476-1900 201 West Chestermere Drive lifemark.ca

Lifepath Physiotherapy 587-349-6327 102, 260 Marina Drive physiotherapy.lifepathwellness.com

Lifepath Wellness 403-235-6208
175 Chestermere Station Way lifepathwellness.com/

Palms of Paradise 403-455-9092

Dr. Taryn Zest TCMD, R.AC, RMT <u>palmsofparadise.ca</u>

□ palmsofparadise@outlook.com
 Acupuncture, cupping, massage, and herbal recommendations.

Revital Physiotherapy and Massage 403-455-5275 106, 100 Rainbow Road revitalhealth.ca

Vantage Integrative Health and Wellness 403-569-1141
102, 288 Kinniburgh Blvd <u>vantageintegrativehealth.com/</u>

# **Dental Offices**

Chestermere Dental 403-263-8512

104, 300 Merganser Drive W.

Chestermere Smiles (formerly Ellis Dental) 403-235-2282
22, 140 E Chestermere Drive chestermeresmilesdental.com/

□ info@chestermeresmilesdental.com

Chestermere Station Dentistry 587-349-5858

<u>chestermerestationdentistry.com</u>

East Chestermere Dental 403-910-3835 103, 288 Kinniburgh Blvd. eastchestermeredental.ca/

Lifepath Dental & Wellness 403-235-6208
175 Chestermere Station Way lifepathwellness.com/

Rainbow Falls Dental 587-470-1447 214, 100 Rainbow Road <u>rainbowfallsdental.ca</u>

# **Optometry Services**

**Chestermere Optometry**587-318-0085
110, 175 Chestermere Stn Way
chestermereoptometry.com

Jaffery Optical 403-454-7681 105, 300 Merganser Drive W. <u>jafferyoptical.com</u> ⊠ jafferyopticalchestermere2@gmail.com

#### **Pharmacies**

## **Chestermere Medical Clinic Pharmacy**

587-333-0009

Kinniburgh

These are prescribing pharmacists who can treat mild infections like UTIs, ear infections, strep throat, fungal infections. They can also adjust diabetic and cardiac meds, and send patients for some lab work. No narcotics and no chemo meds.

#### **Guardian - Universal Health #5**

403-453-6685

103, 100 Rainbow Road <u>ida-pharmacy.ca</u> (Beside Rainbow Falls Clinic). Independently owned & operated.

## No Frills (Loblaw) Pharmacy

403-273-3010

301, 100 Rainbow Road <u>nofrills.ca/pharmacy</u>

Delivers in Chestermere.

#### **Pharmasave West Creek**

403-454-0020

104, 320 West Creek Drive <u>pharmasave.com/chestermere</u>

## Remedy's Rx

403-719-8270

106B, 300 Merganser Drive W remedys.ca
Delivers in Chestermere.

## Safeway Pharmacy

403-410-9626

100, 135 Chestermere Station Way <u>safeway.ca/pharmacy</u> Prescribing pharmacists onsite. Diabetes, asthma, and travel health consultations available. FREE delivery.

## **Shoppers Drug Mart**

403-207-1875

stores.shoppersdrugmart.ca/en/store/2308 300,196 Chestermere Station Way

## Wellness

## **Alzheimer Society of Calgary**

403-290-0110

800, 7015 MacLeod Trail SW, Calgary

#### Alzheimer's & Dementia Services

403-943-1920

⊠ info@alzheimercalgary.ca

#### **Caregiver Connection**

Online

recoverycollegecalgary.ca/course/caregiver-connections/ Learn about caregiver burnout and finding balance. Get info and support for your caregiver role.

Diabetes Canada 1-800-266-8464

#### **Health & SOLES Mobile Foot Care**

587-727-0352

Leah Julve - healthandsoles@gmail.com On Facebook Certified foot care nurse provides basic, advanced, and diabetic foot care in your home.

## **Lifepath Wellness**

403-235-6208

175 Chestermere Station Way <u>lifepathwellness.com/</u> Wellness services include massage, physio, chiropractic, dietitian, acupuncture, naturopathy, counselling, foot care & more.

## **Red Cross Medical Equipment Loans**

403-273-4426

□ abhealthprogram@redcross.ca
Calgary Help Depot 7, 3140 – 14 Ave NE, Calgary
Free loan of medical equipment if referred by a doctor, nurse, or
similar professional. Donations in lieu of fees are appreciated.

Sagesse sagesse.org/

Abuse prevention and intervention, and creating societal change through education, collective impact and advocacy.

- **Finding Our Voices**: A weekly self-esteem group where women address the impact of self-image, effective communication, shame and compassion, and healthy relationships.
- **Growth Circle**: Designed for women who have experienced domestic violence. Topics: the change process, anger, cycle of violence, family origin, effects of abuse, guilt, and denial.

#### **MOVERS**

#### **Five Star Seniors' Relocators**

403-233-7212

Unit O, 1003 – 55 Ave NE, Calgary AB

fivestarseniors.com

A range of seniors' moving, downsizing, and relocation services: packing, unpacking, cleaning, settling client in new home, etc.

#### **NEWS & INFORMATION**

#### **Anchor Media Inc.**

403-774-1322

theanchor.ca/

□ stephen@anchormedia.ca

P.O. Box 127, Chestermere, AB T1X 1K8

News, community events, community news, mental health news.

CFTR Radio - The Rogue Chestermere Directory

<u>chestermereradio.ca</u> chestermeredirectory.ca

**Chestermere Today** 

chestermeretoday.com/

City of Chestermere

chestermere.ca/

403-207-7050

⊠ info@chestermere.ca

105 Marina Drive, Chestermere, AB

The City of Chestermere connects with citizens via:

Connect With Us <a href="mailto:chestermere.ca/745/Connect-with-Us">chestermere.ca/745/Connect-with-Us</a>

Subscribe to receive news and information updates that can be personalized to your interests. Sign up at: Municipal information is included in the monthly City utility bills.

Social Media chestermere.ca/721/Social-Media

For inquiries and requests regarding the website or media.

应 comms@chestermere.ca or 403-207-7050 ext. 7036

## **PET SERVICES**

## **Boarding Services**

Search Yelp or Google for pet-sitting services, or use Rover.

#### The Cat's Meow Inn

403-606-4044

thecatsmeowinn.com/

□ tara@thecatsmeowinn.com

facebook.com/thecatsmeowinn

A range of accommodation packages and individualized services for cats. Seniors rates and emergency boarding rates available.

## Walkn Dog walkndog.ca/

587-228-6362

Professional & experienced dog walking and pet sitting services

## **Bylaws**

## chestermere.ca/205/Animal-Services

Dog licenses are required and must be renewed annually. Expiry is December 31, with renewal due January 31. Off-leash area is along the northwest side of the lake. It is the law to pick up after your dog. Report lost or runaway pets to Bylaw at 403-207-7058.

## **Grooming Services**

## **Cardinal Grooming**

chestermeregrooming.ca/

Paradise Meadow Drive, Chestermere

**Tickled Pink** 

403-998-9814

275005 Township Road 240

Wags to Whiskers and Global Groomers TV

403-248-1212

243100 Rainbow Road

## **Pet Stores**

Pet Planet

403-452-6640

502, 175 Chestermere Station Way

**PetSmart** 

403-248-1656

70, 145 East Hills Blvd, Calgary

## **Veterinary Clinics**

## Chestermere Veterinary Clinic 403-272-3573

34, 140 East Chestermere Drive

#### VCA Canada Forest Lawn Animal Hospital 403-272-0115

2002 - 36 Street SE, Calgary

#### VCA Canada Marlborough Animal Hospital 403-273-4664

#186, 1440 52 Street NE, Calgary

#### POSTAL SERVICE – DELIVERY & COURIER SERVICES

## Canada Post - Chestermere 1-866-607-6301

300, 196 Chestermere Station Way (in Shoppers Drug Mart)

## **Delivery & Courier Services**

Lake City Delivery 403-702-3400

Kennedy Senior Services 403-701-1885

**FedEx / Purolator / UPS**FedEx / Purolator

1-800-463-3339

UPS

1-800-742-5877

## **RECREATION & ACTIVE LIVING**

## Boats, Beaches & Parks

# Anniversary Park

208 West Chestermere Drive Sandy beach, lakeside promenade, picnic, washrooms.

#### **Boat Launch Chestermere**

403-207-7050 ext. 7127

403-207-7050

121 Chestermere Station Way <u>chestermere.ca/109/Boat-Launch</u>
To purchase a pass call Community Operations 403-207-2807
Boat launch: \$25/season for residents; \$25-65/use non-residents.

#### Chestermere Regional Community Association 403-272-7170

201 West Chestermere Drive

chestermerecrca.com/

Contact: Jody Nouwen

□ manager@chestermerecrca.com

Recreation events, ice rinks, curling, baseball, dance, playschool, seniors centre, and more.

#### **Calgary Yacht Club**

403-272-3300

635 East Chestermere Drive

calgaryyachtclub.wildapricot.org

⊠ manager@cyc.ab.ca

Sailing, paddle boards, kayaks, races, regattas, social events.

#### Cove Park and Beach

259 Cove Road (NE Chestermere)

Sandy beach, playgrounds, tennis court, basketball and a gazebo.

#### John Peake Memorial Park

403-207-7051

100 John Morris Way

Boat launch, gazebo, picnic area, lakefront walkway. Site of many festivals & events. Dock for non-motorized water recreation.

#### **Rainbow Falls Park**

301 Rainbow Falls Drive

Walkway, benches among a creek setting.

#### **Sunset Park**

**421 East Chestermere Drive** 

Picnic area, BBQ pits, sailboard, paddle board, kite board, beach volleyball. Dock for non-motorized water recreation.

#### **Fitness**

## **Abstract Dance Academy**

403-726-0122

□ abstractdance@gmail.com
 408, 320 West Creek Drive

<u>abstractdanceacademy.com</u>

Recreational adult hip hop and tap classes, as well as monthly ballroom dance date night.

## Alberta 55 Plus-Big Country Senior Sports Society 403-830-3580

⊠ zone2president@alberta55plus.ca

alberta55plus.ca

Alberta 55 Plus promotes a variety of recreational & competitive activities for Albertans 55+ — sports, card games, arts & crafts, and provincial games leading up to Canada games.

Of the eight provincial zones, we are zone 2, encompassing the area from Banff to Oyen and Olds to Cayley (not Calgary).

## Anytime Fitness, 24 hours

1-888-261-8758

303, 100 Marina Drive

anytimefitness.com

**Harmony Health** 

Courtney Cassidy, 403-710-0394

555 Lakeside Greens Drive (Lakeside Golf Club) Yoga, meditation, and fitness — all levels.

#### Golf

#### Canal at Delacour Golf Course

403-590-4515

253200 Range Road 280, Delacour

thecanalatdelacour.com

□ proshop@thecanalatdelacour.com

#### **Heather Glen Golf Club**

403-236-4653

234024 Range Rd 285, Rocky View County

heatherglengolf.com

#### **Lakeside Golf Club**

403-569-9111

555 Lakeside Greens Drive

lakesidegreens.com

⊠ info@lakesidegreens.com

**The Track Golf Course** (formerly Boulder Creek GC)**403-936-3644**333 Boulder Creek Drive, Langdon golfthetrack.com/

## SENIORS' GROUPS

## **City of Chestermere**

403-207-7050

chestermere.ca/658/Programs-for-Seniors

Older adults and seniors programming, events, and information.

## **Chestermere Whitecappers Association**

403-235-2117

201 West Chestermere Drive

whitecappers.ca

□ chestermerewhitecappers@shaw.ca

Open to 50+. Coffee mornings, potlucks, game night, pool,

bridge, exercise/yoga programs, volunteering, socializing, sports,

travel, & educational programs. Visit website for news & events.

## **Older Adults' Coalition of Chestermere (OACC)**

impmaster2@shaw.ca is shannon.fetterly@lakeshoremanor.ca OACC is a partnership of community members, older adults, organizations and businesses working collaboratively to provide a credible and collective voice for older adults in Chestermere. Provides a voice for Chestermere seniors, identifying seniors' needs in the community and proposing/coordinating solutions. Everyone welcome - seniors, their family, caregivers - anyone interested in shaping the future of senior living in Chestermere.

#### TRANSLATION & IMMIGRATION SERVICES

## Association of Translators and Interpreters of Alberta (ATIA)

780-434-8384 or toll-free 1-888-434-2842

atia.ab.ca

#### **Chestermere Senior Service Ltd.**

403-472-1490

Kiran Randhawa, ⊠ Randhawa\_gurkiran@yahoo.com Providing all type of immigration assistance including form completion, computer services, passport renewal forms or PR card application services, and translation services. Languages spoken include Punjabi, Hindi, and Urdu.

## **Immigrant Services Calgary**

403-265-1120

immigrantservicescalgary.ca

The Language Bank at Immigrant Services helps with document translation aid or an interpreter to go with you to appointments. Translation and interpretation services are offered to individuals and organizations in 70+ languages. User fees apply.

#### **International Qualifications Assessment**

alberta.ca/igas-overview.aspx

The International Qualifications Assessment Service (IQAS) is an Alberta government service. It does assessments, and issues certificates that compare educational credentials from other countries to educational standards in Canada.

#### **Rocky View Immigrant Services**

403-926-7842

ccisab.ca

Providing free support services for immigrants & refugees.

#### TRANSPORTATION

**Chestermere Taxi** 

403-714-8294

info@chestermeretaxi.com

chestermeretaxi.com

City of Calgary Public Transit

calgarytransit.com

Purple Line — commuter service between Calgary & East Hills.

## Kennedy Senior Services Inc. Desiree Kennedy 403-701-1885

⊠ kennedyseniorservices@gmail.com

<u>Facebook</u>

Transportation & assistance for seniors of Chestermere, Langdon, and Strathmore. Desiree is a certified Health Care Aide, who can accompany seniors to appointments and errands such as doctor, hospital, eye, denture/dental, hearing, blood work, hair appointments, grocery shopping and errands.

You must be mobile (cane and walker are fine). Please allow 48 hours' notice to book your appointment. Fees apply.

# Rocky View Regional Handi Bus Society 403-948-2887 or 1-877-389-2887 (Toll Free)

info@rockyviewbus.ca <u>rockyviewbus.ca/bookings.htm</u> Anyone who is unable to use regular transit facilities with safety and/or dignity is eligible to use the handi bus. Fares depend on distance travelled (subsidies may be available from municipality). Book trips at least 24 hours in advance, Mon-Fri from 8 am-3 pm.

#### **VETERANS SERVICES**

#### **Veterans Services – Government of Canada**

Toll Free: 1-866-522-2122 TDD/TYY: 1-833-921-0071

1-866-522-2122 Monday – Friday: 8:30 am – 4:30 pm

Calgary Office: 470-220 4th Avenue SE, Calgary, AB T2G 4X3

Services and benefits to qualified veterans, and their dependents or survivors, including disability pensions, economic support allowances, health care benefits, home help, funeral and burial.

#### **Veterans Affairs Canada (VAC) Assistance Service**

Toll Free: 1-800-268-7708 TDD/TYY: 1-800-567-5803 Psychological support 24/7/365. Veterans, former RCMP, their families, and caregivers are supported at no cost. You do not need to be a client of VAC to receive services. Search Health programs and services at veterans.gc.ca.

#### **Veterans Association Food Bank**

403-367-8387

820 28 St NE #10, Calgary veteransassociationfoodbank.ca/
More than a food bank, the VAFB recognizes currently serving
or honourably served in the Canadian Armed Forces, as well as
Commonwealth Allies, members of the RCMP, Peacekeepers,
Merchant Marines, or Ferry Command (Coast Guard). Support
is extended to spouses, widows, widowers, and any dependent
children in need. Proof of military service or affiliation required.

## Veteran Programs:

Food hampers Peer support
Soup Thursdays Veteran dinners

Quilt presentations Emergency Veteran assistance

Intake support VA Claims & medical referrals Emergency VA Costs Veteran advocacy services

Veterans outreach Wills and estate planning

Taxes Pet promise program
Thrift store Assistance and support

Referrals and navigation to community partners

#### **Veterans Food Bank of Calgary (VFBC)**

403-277-8387

theveteransfoodbankofcalgary.ca/
The Veterans Food Bank of Calgary ensures food security and
other resource needs of veterans from Calgary and area. VFBC
supports veterans and first responders. 100% of donations are
invested in providing veterans assistance and services.

#### **Veterans Independence Program**

1-866-522-2122

The Veterans Independence Program provides annual funding to help cover the cost of home care services, helping you remain independent in your own home. Search Veterans Independence Program at <a href="https://www.veterans.gc.ca">weterans.gc.ca</a>.

#### **Hoggin Alberta Veterans Ranch** (a service of VFBC)

South of Caroline, 142 beautiful acres of serenity provide a space for veterans to get back to nature, refreshing mind, body & spirit. Cabins, a memorial path (4 km), trails and roads developed to facilitate safe movement, hunting, fishing, camping, and more. Always free of charge to veterans and their families.

#### **Last Post Fund**

1-800-465-7113

⊠ info@lastpost.ca

lastpostfund.ca

Ensures no Veteran is denied a dignified funeral and burial.

## VOLUNTEER & NON-PROFIT ORGANIZATIONS

## **Camp Chestermere Association**

403-272-6030

1041 E Lakeview Road

campchestermere.com

□ campdirector@campchestermere.com

Camp Director: Shannon Dean cell 403-483-0603

A wide variety of volunteer opportunities include helping in the kitchen or office, driving boat, maintenance, gardening, and more. Please contact if you are able to volunteer.

#### **Chestermere Lions Club**

201 West Chestermere Drive e-clubhouse.org/sites/chestermere

□ chestermerelc@gmail.com

Fundraises and provides volunteer services. Very active in the community with special events and ongoing initiatives.

#### Community Services (City of Chestermere) 403-207-7050

⊠ grants@chestermere.ca (inquiries) ⊠ csinfo@chestermere.ca The CSD team provides support to community development initiatives that encourage social connection and capacity building, grant information, community resident programs like Block Parties and Community Gardens.

## **Knights of Columbus 14492**

403-455-0196

Catholic Men's Service Organization

kofc.org

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## **Rocky View Chestermere Agricultural Society (RVCAS)**

Example 2 In Early Chestermereagon in Company and Saturday Farmers' Market from May to October. 

Example 2 In Early Chester in Company in Com

Rotary Club of Chestermere rotarychestermere@gmail.com

1041 East Lakeview Road rotarychestermere.org

Rotary is an international network, giving back & providing aid to our community. Non-denominational, non-political, non-gender.

## Synergy Youth & Community Dev. Society 403-212-0242

101-340 Merganser Drive W.

yoursynergy.ca

□ terry@yoursynergy.ca

Synergy focuses on youth, and provides resources for families. Seniors enjoy volunteering here. A lot of inter-generational work.

## OTHER SOURCES OF INFORMATION/PUBLICATIONS

Gov't of Canada canada.ca Gov't of Alberta alberta.ca

#### 211 Alberta ab.211.ca

Call toll-free 211

211 is a helpline and website that provides information on and referrals to Alberta's community, social, health-related and government services. Services include:

Caregivers Health

Community Programs Homelessness/Shelter
Disability Supports Indigenous Peoples

Emergency/Crisis Legal

Financial Supports Mental Health/Addictions

Food/Basic Needs Violence/Abuse

**Better Business Bureau** 

403-531-8784

bbb.org/ca/ab/calgary

#### Inform Alberta

InformAlberta.ca

Online searchable directory of community, health, social, and government organizations and services.

**Kerby Centre, Calgary** 

403-265-0661 ext. 230 or 231

kerbycentre.com

The Kerby Centre assists older people to live as well as possible, for as long as possible, as residents in the community, offering activities, support, and programs such as:

Academic programs Housing referrals

Active living programs Information services

Elder abuse hot line Recreation programs

# Chestermere: for all the seasons of our lives



Many thanks must be conveyed in the making of the 2023 edition of this resource for older adults in Chestermere.

For the funding of this handbook, we thank the City of Chestermere, Community Grant Fund Program. The generosity of the Community Grant Fund has ensured that this valuable resource will continue to meet the needs of the older adults in Chestermere.

In-kind funding also deserves recognition and our thanks. The Calgary Rural Primary Care Network's continued support and resources help make this handbook possible. The Lakeshore Manor has become the home of the Older Adults' Coalition of Chestermere, and the resources that

they have made available to us during this project are greatly appreciated.

For the tireless compiling and editing, we thank the volunteers from the Older Adults' Coalition of Chestermere – residents, businesses and organizations that form the membership.

Directory content is ever-changing, and updates or suggestions for future editions are welcomed through the Older Adults' Coalition of Chestermere. Please know that no one was intentionally missed or omitted, and we hope that you will provide updates and additions that will make our third edition even better!

Thank you, from the Older Adults' Coalition of Chestermere.







